

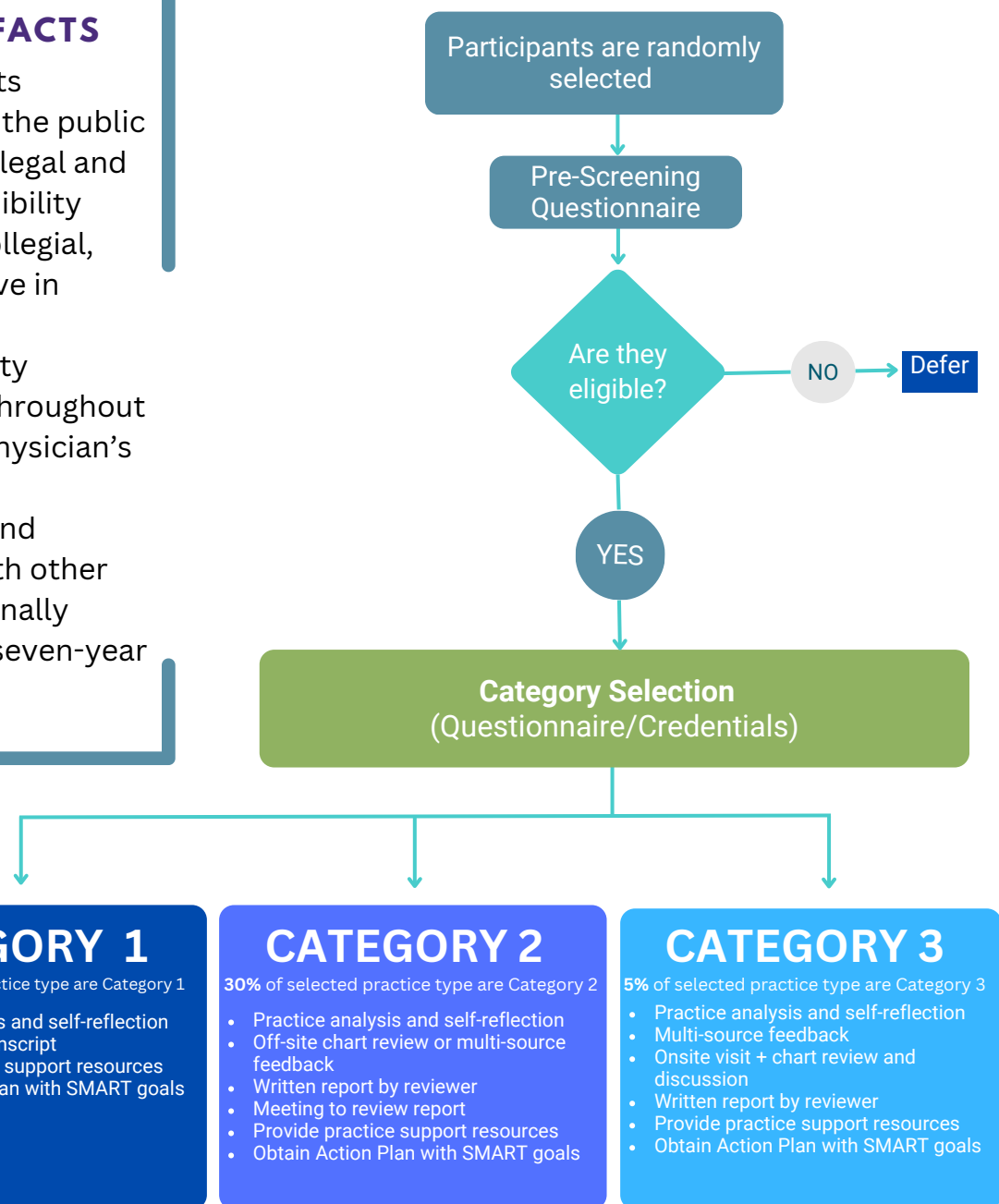
QUALITY IMPROVEMENT PROGRAM

The Quality Improvement (QI) Program is mandated by legislation to help ensure the provision of safe care to Manitobans. The QI Program encourages continuing quality improvement activities and practice improvement for physicians. It provides a mechanism for CPSM to interact with physicians to gather detailed information about their practice, to encourage them to reflect on this information, and to plan their continuing professional development around needs they identify in their practice.

PROGRAM FACTS

- Meaningful to its physicians and the public
- Fulfills CPSM's legal and ethical responsibility
- Educational, collegial, and non-invasive in nature
- Promotes quality improvement throughout the span of a physician's career
- Reproducible and comparable with other programs nationally
- Operates on a seven-year cycle

PROCESS DIAGRAM



CATEGORY 1

65% of selected practice type are Category 1

- Practice analysis and self-reflection
- Review CPD Transcript
- Provide practice support resources
- Obtain Action Plan with SMART goals

CATEGORY 2

30% of selected practice type are Category 2

- Practice analysis and self-reflection
- Off-site chart review or multi-source feedback
- Written report by reviewer
- Meeting to review report
- Provide practice support resources
- Obtain Action Plan with SMART goals

CATEGORY 3

5% of selected practice type are Category 3

- Practice analysis and self-reflection
- Multi-source feedback
- Onsite visit + chart review and discussion
- Written report by reviewer
- Provide practice support resources
- Obtain Action Plan with SMART goals