



THE
COLLEGE OF
PHYSICIANS
& SURGEONS
OF MANITOBA



Quality Improvement Program

Background

- Overall mandate of CPSM is to protect the public as consumers of medical care and promote the safe and ethical delivery of quality medical care by physicians in Manitoba
- Mandated by the Regulated Health Professions Act to supervise the practice of its registrants

Background

- QI program is a made-in-Manitoba program
- Environmental scan initially done of other similar programs operating across Canada
- Collaboration throughout the development process with Doctors Manitoba, Shared Health, College of Family Physicians of Canada (Manitoba and national levels), Royal College of Physicians and Surgeons of Canada
- Aim to streamline with other stakeholders, and avoid duplication of effort

Background

- Self-regulation is a privilege that must be continuously earned
- Continuous quality improvement is an important part of being a medical professional
- Medical professionalism = commitment to health and well-being of individuals and society through ethical practice, profession-led regulation, and high personal standards of behaviour
- Registrants and public representatives participate across levels at CPSM (Council, committees, working groups)

Purpose

To help ensure provision of safe care to Manitobans

To encourage continuing quality improvement activities, and continuing practice improvement for its registrants

To interact with registrants to encourage them to analyze and reflect on their unique practices, and to plan their continuing professional development and practice improvements around needs they identify in their own practice

Goals


To have a program which:

- is meaningful to its registrants and the public
- is educational in nature, collegial and non-invasive
- promotes quality improvement throughout the span of a registrant's career
- fulfills the legal and ethical responsibility of CPSM
- is reproducible, and is comparable with other programs nationally



Timeline



- Pilot fall 2018 for family physicians – tested tools and processes
 - Full program began for family physicians when RHPA came into effect in January 2019
 - Specialists began fall 2020 – being initiated by specialty group over time – all will be participating by 2025
 - Runs on a seven-year cycle – first cycle will be complete December 2025
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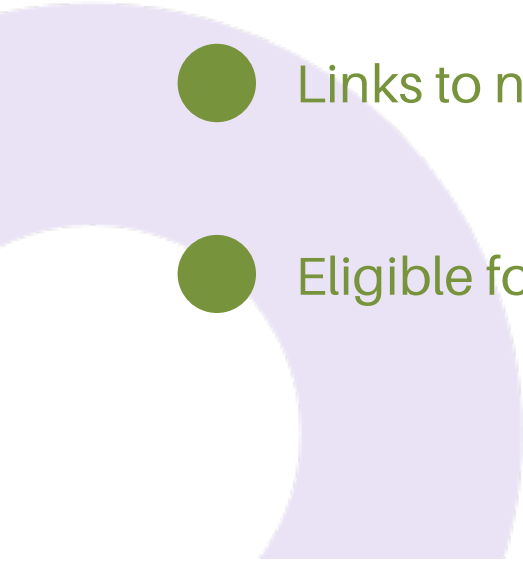
Review Process

- Random selection for initial participation and participation every seven years subsequently
- Some other learning or quality improvement activities may meet program requirements
- Questionnaire to gather information about a participant's practice, where they work, what type of patients they see, what type of work they do, CPD information
- Some participants will undergo off-site chart review, multisource feedback, and/or virtual/on-site practice review
- All participants will receive feedback and practice resources
- All participants will be asked to complete an action plan based on their individual practice needs



Benefit to Physicians



- Opportunity to analyze their practice
 - Enables registrants to choose CPD and/or practice improvement opportunities that match their practice and learning needs
 - Identify unique opportunities to provide better care to patient populations
 - Links to new resources
 - Eligible for CPD credits
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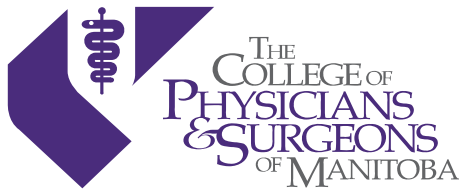


How will we know we are successful?



- Individual learning needs/challenges identified
- Plan for continuing professional development/practice improvement in place and carried through. We receive one-year follow-up information on successes and challenges.
- Feedback from participants and reviewers for program improvement
 - All participants are asked to provide anonymous feedback about their experience with the program





Quality Improvement Program

Questions or Comments?

cpsm.mb.ca
quality@cpsm.mb.ca

