



The College of Physicians and Surgeons of Manitoba (CPSM) utilizes the MCC 360, a multi-source feedback tool from the Medical Council of Canada (MCC), as part of our Quality Improvement Program.

Multi-source feedback involves looking at aspects of performance from a 360-degree perspective. At the core of MCC 360 is a set of surveys taken by a statistically significant cohort of physician colleagues, non-physician co-workers, and patients, as well as a self-assessment completed by the physician around their performance as a communicator, collaborator and professional. The responses are collated and analyzed to yield a report that, in addition to delivering quantitative feedback, also contains narrative, open-text feedback from the physician's raters, including patients.

The MCC 360 Report is accompanied by a feedback discussion facilitated by CPSM to help physicians understand the report and act on their results.

To learn more about MCC 360 process, please visit mcc360.ca.